

# Any medicines to collect? Order from your mobile today!

✓ Save waiting at  
the Pharmacy

✓ Enjoy  
FREE DELIVERY

## Your next steps:

1  
Consultation



2 Submit your original  
prescription at Pharmacy



3 Order your medicines  
on Mobile

## HOW TO ORDER?

- ✓ Have a photocopy of your Prescription or existing medicine to refer to
- ✓ Launch **Health Buddy** app  
→ Medicines → Order Medicines



1 Login with SingPass.



2 Select **DELIVER / COLLECT MY MEDICINES**.



To order more medicine from your current prescription\*:

**DELIVER / COLLECT MY MEDICINES**

If your prescription has expired, or all medicine has been fully collected:

**REQUEST A REPEAT PRESCRIPTION**

3 Select prescription is **WITH PHARMACY** once you have submitted the ORIGINAL Prescription.



4 Fill in patient details.

Full Name\*  
Alpha Bravo Charlie

NRIC or ID\*  
S1234567A

Contact Details

Mobile No.\*  
+65 9XXX 4567

Email\*  
name@youremailaddress.sg

**CREATE NEW REQUEST**

5 Select **KK Women's and Children's Hospital**. Indicate date of issue of your Prescription.

Prescription From Institution\*  
KK Women's and Children's Hospital

July 2020

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11

KK Women's and Children's Hospital  
SingHealth

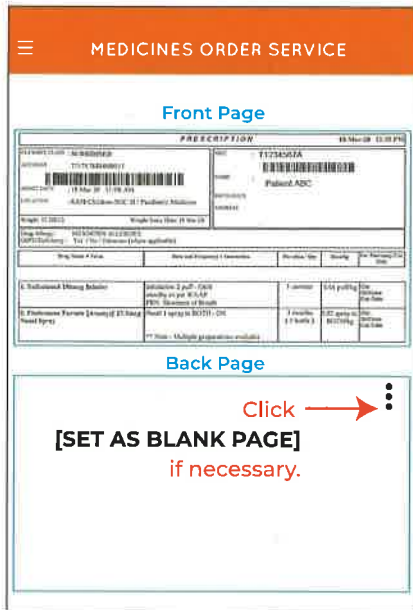
ORIGINAL Date of issue  
03 Jul 2020

PRESCRIPTION

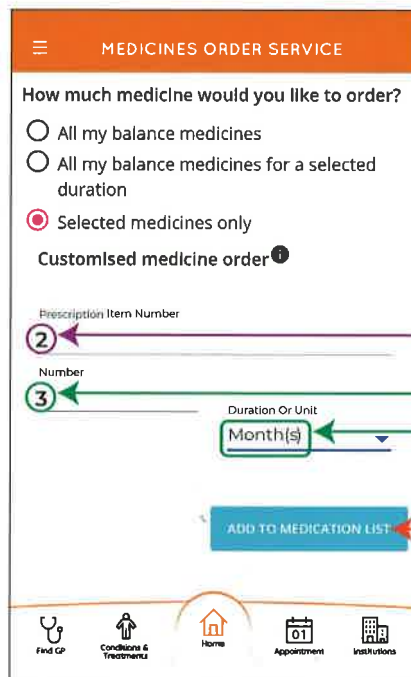
Drug Name & Dose	How and Frequency & Instructions	Quantity (Qty)	Duration	Pharmacy Use Only
1. Salivarium (Eli Lilly) Inhaler	Inhalation 2 puffs 4 times daily as per S.C.A.P. Form: Medication of Health	1 container	8.04 pm/14	Pharmacy Use Only
2. Paracetamol (Paracetamol) 325mg (Brand) 4 spray in 8/2020 - 1/20		1 container (4 weeks)	8.04 pm/14	Pharmacy Use Only



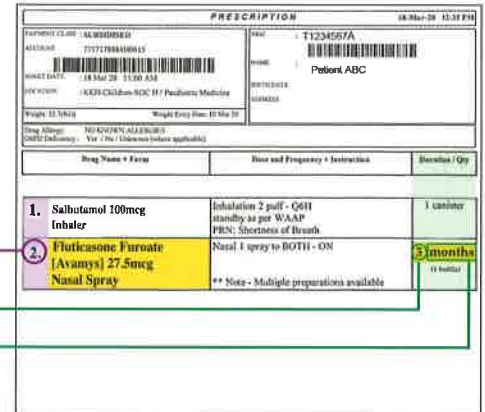
**6** Upload a clear photo of the front and back of the photocopied prescription.



**7** You may choose to order **ALL** or **Selected medicines only**.

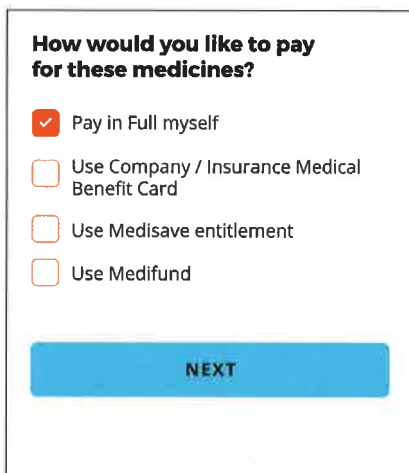


For **Selected medicines only**, refer to your Medication List:



Click **[ADD TO MEDICATION LIST]** to add another medicine.

**8** Select preferred payment option.



Please note that payment by  
• Medical Benefit Card;  
• Medisave; or  
• Medifund  
is subject to review and approval.

If you have multiple or other payment details (e.g. CSC card), please indicate under [SPECIAL REQUEST] in the **Order Summary** page at the end.



**9** Choose how you want medicines delivered.



**Home or Office**



**PICK UP @ KKH Pharmacy**

**All Done!**

Check your email for a confirmation of your submission.

Queries? See **FREQUENTLY ASKED QUESTIONS**.



**Enquiries?**

[pharmacy.courier@kkh.com.sg](mailto:pharmacy.courier@kkh.com.sg)

(Please allow 3 working days for reply)

Hotline **6394 1500** (Mon-Fri 9-6pm, Sat 9-2pm). We manage high volume of calls daily and may not be able to attend to you immediately. You may wish to leave a voice message with your name and contact information so that we can call you back by the next working day.